

The CODI System Change Model

Overall Purposes

- ◆ To resolve system level, service coordination issues that frequently result in ineffective care and poor treatment outcomes for persons with co-occurring mental health and substance use disorders.
- ◆ Enhance system capacity to deliver effective, coordinated care and to improve treatment outcomes.

Goal

- ◆ To create a coordinated mental health and addiction service delivery system able to provide *universally accessible, welcoming, and integrated* services and results in an integrated and seamless service experience for persons with co-occurring mental health and substance use disorders

Lead Project Sponsors

- ◆ Manitoba Health and Healthy Living, Mental Health and Addictions Branch
- ◆ Manitoba's 11 Regional Health Authorities (Mental Health Programs)
- ◆ Addictions Foundation of Manitoba

Strategy

- ◆ The service integration goal is sought through a focus on facilitating coordination of care at the level of clinical practice, as opposed to administrative re-organization or structural unification.
- ◆ Change process includes simultaneous action at multiple levels of system and program organization. Key targeted levels of change include:
 - ◇ System Level Change - Alliance and Collaboration
 - ◇ Program Level Change – Policy & Procedure Alignment plus Content Revision
 - ◇ Practice Level Change – Revised practice standards & protocols
 - ◇ Competency Level Change – Cross-training and supervision

Outcomes Expected

- ◆ Universally welcoming, dual diagnosis capable services, anchored in program policy & procedures
- ◆ Cross-trained clinicians with enhanced clinical knowledge and skills
- ◆ Improved coordination of services across providers
- ◆ Enhancement of specialized care services
- ◆ Improved system data
- ◆ Improved client outcomes
- ◆ Increased consumer and family satisfaction with service response and outcomes

